



Case Study – Incident Monitoring

Karya MobileReflex:

Karya has taken the mode of building a robust, scalable and secure MobileReflex, which create prototype applications on it, customize to client's requirements and integrate the same with existing application modules. The end product is an unmatched mobility application that empowers the enterprise. This ability to deliver sophisticated, robust solutions to corporate customers in a short time is made possible by Karya MobileReflex. It is the effort of a long-term development program and is designed specifically to meet the demands of the new paradigm in business solutions.

Unique Mobility Features of MobileReflex:

- Offline Manager
- Feature Rich Client Software
- Personal Information Manager
- Reporting Service Manager
- Smartphone Integration Engine
- Rich User Interface
- Reports



Disaster recovery is becoming an increasingly important aspect of business. Faced with potential catastrophe caused by anything from the weather to a malicious attack, a company needs to make sure their disaster recovery plan match best practices. Incident monitoring and alerting are used in prevention, protection, response and recovery of the organizations and equip them with situational readiness, awareness and response.

Solution:

Mobilizing the incident management and the emergency alerts can pave a new way in reducing the time between the monitoring and alerting. Reduced time means reduced loss of property and downtime and increased recovery period.

Benefits of Mobilization:

- Instant situational alerts – 24 x 7
- Notify / alerts key persons with targeted alerts
- Access to real time data – 24 x7
- Helps prevention of loss of property & life
- Better and faster service to the customers and community

Industry: Incident Monitoring Management.

Background:

Mobilization of ESA (Emergency Situation Awareness) – Incident Management

One of the leading Crisis and Co-ordination Companies in the United States providing situational alerts and situational response solutions to both business and government to improve awareness, prevention, protection, response and recovery, was looking to mobilize the functional system they had developed for ESA. Karya has mobilized ESA – Incident Management using Karya MobileReflex equipping the customer with realtime data and alerts to enable the customers to act on the emergency situations.

The incidents occurring all over the world is monitored 24 x 7 and the emergency situations are alerted to the customers for them to act upon immediately.

Challenge:

With time being the critical factor in monitoring and sending the alerts for the emergency situation, faster the alerts are sent to the customers, better will be the recovery of the customer and loss of property can be minimized.

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